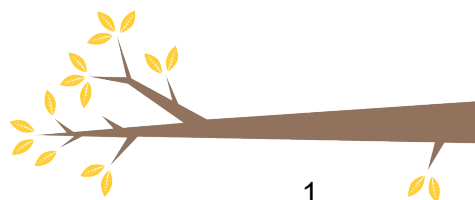


McKissock, LLC

School and Course Catalog

**Michigan
Volume 10 – June 2026**

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Administrators

Andrea Ledford, Compliance Manager – Appraisal Education
Tatiana Cordona, Compliance Manager – Real Estate Education

Instructors

*Appraisal CE Classroom Core Instructor List	*Appraisal CE Webinar Instructor List	*Appraisal QE Webinar/Onsite Instructor List
Alex Gilbert	Alex Gilbert	Dan Bradley
Charles Fisher	Charles Fisher	Diana Jacob
Charles Huntoon	Charles Huntoon	Greg Stephens
Dan Bone	Dan Bradley	Josh Walitt
Dan Bradley	Diana Jacob	Kelly Yeatts
Dan Tosh	Greg Stephens	Kevin Hecht
Greg Stephens	Jo Traut	Mel Black
Josh Walitt	Josh Walitt	Pamela Teel
Julie Molendorp Floyd	Julie Molendorp Floyd	Pat Kelly
Kelly Yeatts	Kelly Yeatts	Robert McClelland
Kevin Hecht	Kevin Hecht	
Mel Black	Mel Black	
Michelle Bradley	Michelle Bradley	
Pamela Teel	Pamela Teel	
Rob Frazier	Robert Abelson	
Stephanie Streep Tuley	Robert Frazier	
John Dingeman	Robert McClelland	
	Stephanie Streep Tuley	
	John Dingeman	
	Pat Kelly	

Programs

Appraisal Continuing Education

McKissock offers online, webinar, and on-site appraisal continuing education courses. Online courses are available 24 hours a day, seven days a week from any computer with an internet connection. On-site courses are held in various hotel facilities and convention centers. Potential customers may visit our website at www.mckissock.com and search by state and license type for a list of courses that will satisfy their specific continuing education requirements. Detailed course descriptions are available on our website.

Appraisal Continuing Education Online Courses

Course Name	Hours	Price
2026-2027 7-hour National USPAP Continuing Education Course	7	259.00
A Paradigm Shift in Real Estate Appraisal Adjustments	4	119.00
Appraisal of Fast Food Facilities	7	149.00
Appraisal of Industrial and Flex Buildings	7	149.00
Appraisal of REO and Foreclosure Properties	7	149.00
Appraisal of Self-Storage Facilities	7	149.00
Appraising 2-4 Unit Residences	7	149.00
Appraising Special-Purpose Properties	4	119.00
Appraising Today's Manufactured Homes	7	149.00
Commercial Land Valuation	4	119.00
Effects of COVID on Office Buildings, Tale of Six Cities	4	119.00
Evaluating Today's Residential Appraisal: Reliable Review	7	149.00
Expert Witness Testimony Basics for Appraisers	4	119.00
Green Building Concepts for Appraisers	7	149.00
GSE Appraisal Requirements and Guidelines	7	149.00
Introduction to Condemnation Appraisals with Case Studies	4	119.00
Introduction to Right of Way Appraisals	7	149.00
Land and Site Valuation	7	149.00
Market Disturbances-Appraisals in Atypical Markets and Cycles	3	89.00
Michigan Appraisal Law	2	65.00
Navigating Desktop & Hybrid Appraisals	7	149.00
Office Buildings Assessments and Appeals	7	149.00
Performing Divorce Appraisals	3	89.00
Relocation Appraisal and the ERC Form	6	129.00
Residential Appraisal Review and USPAP Compliance	7	149.00
Residential Construction and the Appraiser	7	149.00
Residential Property Inspection for Appraisers	7	149.00
Residential Property Measurement and ANSI Z765	4	119.00
Small Spaces, Big Impact-Appraising ADUs	3	89.00
Supervisor-Trainee Course for Michigan	4	119.00
That's a Violation	4	119.00
The Appraisal Landscape of Rural Residential Properties	5	125.00
The FHA Handbook 4000.1	7	149.00
The Fundamentals of Appraising Luxury Homes	4	119.00
The Sales Comparison Approach	7	149.00
UAD 3.6: Inspection Workflow Wizardry	5	125.00
Uncovering and Valuing Current Luxury Home Trends	2	65.00
Understanding Luxury Home Features	7	149.00
Uniform Appraisal Standards for Federal Land Acquisitions (Yellow Book) Course	14	525.00
VA Appraisal Requirements and Guidelines	7	149.00
Valuation of Residential Green Buildings	4	119.00

Valuation of Residential Solar	3	89.00
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Appraisal Continuing Education Webinar Courses

Course Name	Hours	Price
Live Webinar: Appraising 2-4 Unit Residences	7	175.00
Live Webinar: 2026-2027 7-hour National USPAP Continuing Education Course	7	315.00
Live Webinar: 2026-2027 7-hour National USPAP Continuing Education Course 1-Day Course	7	315.00
Live Webinar: 2026-2027 7-hour National USPAP Continuing Education Course 2-Day Course	7	315.00
Live Webinar: 7-Hour National Valuation Bias and Fair Housing Laws and Regulations	7	175.00
Live Webinar: 7-Hour National Valuation Bias and Fair Housing Laws and Regulations 1-Day class	7	175.00
Live Webinar: Appraising Complex and Stigmatized Residential Properties	7	175.00
Live Webinar: Appraising Condominium Units	3	99.00
Live Webinar: Cracking the Code-Demystifying Desktop and Hybrid Appraisals	3	99.00
Live Webinar: Diversify Your Appraisal Practice with Estate Appraisals	3	99.00
Live Webinar: Diversify Your Practice with Assessment Appeals	4	129.00
Live Webinar: Focus on FHA Minimum Property Requirements	4	129.00
Live Webinar: Fundamentals of Expert Witness Testimony	4	129.00
Live Webinar: Land and Site Valuation	5	139.00
Live Webinar: Learning From the Mistakes of Others: Appraisal Disciplinary Case Studies	3	99.00
Live Webinar: Market Disturbances-Market Analysis in Atypical Markets and Cycles	4	129.00
Live Webinar: Mastering Residential Appraisal Review	4	129.00
Live Webinar: Measuring 1-4 Unit Residential Properties-with ANSI Z765 Standard	4	129.00
Live Webinar: Mortgage Fraud Insights-Case Studies for Appraisers	4	129.00
Live Webinar: Mortgage Lending Appraisal Requirements: Fannie Mae and Freddie Mac	7	175.00
Live Webinar: Navigating AI-Transformative Tools for Appraisers	4	129.00
Live Webinar: Navigating Essential Tools for Real Estate Appraisal	4	129.00
Live Webinar: New Construction Essentials: Luxury Homes	3	99.00
Live Webinar: REO Appraisal: Guidelines and Best Practices	4	129.00
Live Webinar: Residential Property Inspections: An Appraiser's Perspective	7	175.00
Live Webinar: Responding to a Reconsideration of Value (ROV)	3	99.00
Live Webinar: Sales Comparison Approach and the New URAR	3	99.00
Live Webinar: Scope of Work and the New URAR	4	129.00
Live Webinar: Supporting Adjustments: The Journey from Analysis to Adjusting	4	129.00
Live Webinar: The Appraiser's Guide to HUD Handbook 4000.1	7	175.00

Live Webinar: The Appraiser's Guide to the New URAR	7	175.00
Live Webinar: The Appraiser's Guide to the New URAR 2-day class	7	175.00
Live Webinar: The Appraiser's Guide to the New URAR 2-day Course	7	175.00
Live Webinar: The Fundamentals of Appraising Luxury Homes	4	129.00
Live Webinar: Unlocking Valuation Conditions - Desktop & Hybrid Appraisals	4	129.00
Live Webinar: Using Appraisal Report Templates Responsibly	3	99.00
Live Webinar: Valuation of Residential Solar	3	99.00

Appraisal Continuing Education On-site Courses

Course Name	Hours	Price
2026-2027 7-hour National USPAP Continuing Education Course	7	335.00
4-hour National Valuation Bias and Fair Housing Laws and Regulations	4	125.00
7-Hour National Valuation Bias and Fair Housing Laws and Regulations	7	259.00
Appraising 2-4 Unit Residences	7	259.00
Appraising Complex and Stigmatized Residential Properties	7	259.00
Appraising Condominium Units	3	129.00
Appraising REO Properties	4	169.00
Diversify Your Appraisal Practice with Assessment Appeals	4	169.00
Focus on FHA Minimum Property Requirements	4	169.00
Fundamentals of Expert Witness Testimony	4	169.00
Learning From the Mistakes of Others: Appraisal Disciplinary Case Studies	3	129.00
Managing Cultural Competency and Bias for Appraisers	3	129.00
Market Disturbances	4	169.00
Mastering Residential Appraisal Review	4	169.00
Measuring 1-4 Unit Residential Properties-with ANSI Z765 Standard	4	169.00
Michigan Law	2	89.00
Mortgage Fraud Insights-Case Studies for Appraisers	4	169.00
Mortgage Fraud Insights-Case Studies for Appraisers : Palm Beach, FL August 3-5, 2026	4	169.00
Mortgage Lending Appraisal Requirements: Fannie Mae and Freddie Mac	7	259.00
Navigating AI-Transformative Tools for Appraisers	4	125.00
New Construction Essentials: Luxury Homes	3	129.00
Cracking the Code-Demystifying Desktop and Hybrid Appraisals	3	129.00
Navigating Essential Tools for Real Estate Appraisal	4	169.00
Responding to a Reconsideration of Value (ROV)	3	129.00

Sales Comparison Approach and the New URAR	3	129.00
Scope of Work and the New URAR	4	169.00
Supporting Adjustments: The Journey from Analysis to Adjusting	4	169.00
The Appraiser's Guide to the New URAR	7	259.00
Unlocking Valuation Conditions - Desktop & Hybrid Appraisals	4	125.00
Using Appraisal Report Templates Responsibly	3	129.00
Valuation of Residential Solar	3	129.00

Appraisal Qualifying (Pre-Licensing) Education

McKissock offers online appraisal qualifying (pre-licensing) education courses and live webinars. Online courses are available 24 hours a day, seven days a week from any computer with an internet connection. Potential customers may visit our website at www.mckissock.com and search by state and license type for a list of courses that will satisfy their specific qualifying (pre-licensing) education requirements. Detailed course descriptions are available on our website.

Appraisal Qualifying (Pre-Licensing) Education Online Courses

Course Name	Hours	Price
2024 15 hr National USPAP Course	15	339.00
Advanced Residential Applications and Case Studies	15	295.00
Appraisal Subject Matter Electives	20	295.00
Basic Appraisal Principles	30	460.00
Basic Appraisal Procedures	30	460.00
Commercial Appraisal Review - Subject Matter Elective	15	295.00
Expert Witness for Commercial Appraisers - Subject Matter Electives	15	295.00
General Appraiser Income Approach	60	819.00
General Appraiser Market Analysis Highest and Best Use	30	460.00
General Appraiser Sales Comparison Approach	30	460.00
General Appraiser Site Valuation and Cost Approach	30	460.00
General Report Writing & Case Studies	30	460.00
Residential Appraiser Site Valuation and Cost Approach	15	295.00
Residential Market Analysis and Highest & Best Use	15	295.00
Residential Report Writing and Case Studies	15	295.00
Residential Sales Comparison and Income Approaches	30	460.00
Statistics, Modeling and Finance	15	295.00

Appraisal Qualifying (Pre-Licensing) Education Webinar Courses

Course Name	Hours	Price
2024 15 hr National USPAP Course	15	339.00
Advanced Residential Applications and Case Studies	15	295.00
Appraisal Subject Matter Electives	20	295.00
Basic Appraisal Principles	30	460.00
Basic Appraisal Procedures	30	460.00
Commercial Appraisal Review - Subject Matter Elective	15	295.00
Expert Witness for Commercial Appraisers - Subject Matter Electives	15	295.00
General Appraiser Income Approach	60	819.00
General Appraiser Market Analysis Highest and Best Use	30	460.00
General Appraiser Sales Comparison Approach	30	460.00
General Appraiser Site Valuation and Cost Approach	30	460.00
General Report Writing & Case Studies	30	460.00
Residential Appraiser Site Valuation and Cost Approach	15	295.00
Residential Market Analysis and Highest & Best Use	15	295.00
Residential Report Writing and Case Studies	15	295.00
Residential Sales Comparison and Income Approaches	30	460.00
Statistics, Modeling and Finance	15	295.00

Real Estate Continuing Education

McKissock offers online real estate continuing education courses. Online courses are available 24 hours a day, seven days a week from any computer with an internet connection. Potential customers may visit our website at www.mckissock.com and search by state and license type for a list of courses that will satisfy their specific continuing education requirements. Detailed course descriptions are available on our website.

Real Estate Continuing Education Online Courses

Course Name	Hours	Price
A New Look at Contract Law	3	39.00
Agency Law - A Broker's Perspective	3	39.00
Americans with Disabilities Act ADA	3	39.00
Charting Your Success: The Code of Ethics, Buyer Representation, and Your Value Proposition	3	39.00
Cybersecurity: Protecting the Real Estate Transaction	3	39.00
Educating Homebuyers	3	39.00
Educating Sellers	2	29.00
Ethics in the Age of Disruption	3	39.00

Fair Housing Laws and Compliance	2	29.00
Finding Your Focus: Niche Marketing for Real Estate	3	39.00
Going Green: Elements of an Eco-friendly Home	3	39.00
Handling Multiple Offers	2	29.00
Helping Buyers Narrow in on Their Dream Home	2	29.00
Helping Clients Understand Real Estate Financing	3	39.00
How to Work with Real Estate Investors - Part 1	3	39.00
How to Work with Real Estate Investors - Part 2	3	39.00
Implicit Bias Awareness and Cultural Competency	4	49.00
Intro to Property Management: Market Analysis, Risk Management, and Maintenance	3	39.00
Lead Alert: A Guide for Property Managers	3	39.00
May the Code Be With You	3	39.00
Michigan Agency Law	2	29.00
Michigan Assistance Animals	1	19.00
Michigan Fair Housing	2	29.00
Michigan Fair Housing Compliance	1	19.00
Michigan License Laws and Rules	2	29.00
Millennials Are Changing Real Estate: Are You Ready?	4	49.00
Nontraditional and Alternative Finance	3	39.00
Performing Quality BPOs	4	49.00
Property Condition Discovery and Disclosure Compliance	3	39.00
Real Estate Investing: Beyond the Basics	4	49.00
Real Estate Safety: Protect Yourself and Your Clients	3	39.00
Real Estate Taxes	3	39.00
Real Estate Trust Accounts	2	29.00
Real Property Appraisals	4	49.00
Service, Support and Companion Animals	2	29.00
Serving Generational Clients	3	39.00
Taking the Distress Out of Distressed Properties	3	39.00
Top Policy Issues Facing Brokerages Today	3	39.00
What Everyone Should Know About Their Credit History	2	29.00
Workforce Housing: Solutions for Homes and Financing	4	49.00



General Information

Education Approval

McKissock has been approved to teach appraisal continuing education in all 50 states, as well as the US Virgin Islands. Additionally, McKissock has been approved to teach real estate continuing education and Pre-Licensing/Upgrading education courses in many of those states. A detailed list of which courses are approved in which states is available upon request

Seminar Facilities

McKissock does not have a central location for instruction, but instead teaches throughout the country in various hotel facilities and convention centers. The location of the main office in which all records are kept is in Warren, PA. The sites chosen for instruction are selected on the basis of their accessibility and convenience, and the overall quality of the facility. These places of public assembly are in compliance with state guidelines.

Equipment Used

The instructors use LCD projectors and laptops, as well as a PowerPoint slide presentation designed specifically for each course, to facilitate teaching. Occasionally overhead projectors with a slide presentation are used instead of LCD projection units. Certain courses may also use computer equipment or other audio/visual equipment.

Entry Criteria/Prerequisites, Examinations (Continuing Education)

There are no restrictions as to who may attend any course given by McKissock. There are no prerequisites to any courses. The student must have an appraisal certification (or real estate certification, if applicable) if he or she wishes to receive continuing education credit. For all of McKissock's appraisal continuing education courses, there will be no formal graded exam at the conclusion of the course unless mandated by the particular requirements of a given state.

Entry Criteria/Prerequisites, Examinations (Pre-Licensing/Basic Education)

There are no restrictions as to who may attend any course given by McKissock. For all of McKissock's pre-licensing and upgrade education courses, there will be a closed book final exam at the conclusion of the course. The exam must be passed by a minimum of 70%, unless state law requires a higher passing score (80% for Nevada Real Estate, 85% in Maine, 90% in Iowa). If a person fails to pass the final exam, they may opt to retake an alternate exam. Upon the second failed attempt, they may opt to take the entire course again, at no additional charge.

Certificates of Completion

For On-Line Classes

Upon receiving the completed survey, a course completion certificate will be issued to the student indicating that the student has successfully completed the distance learning course. Certificates of completion will be posted directly to the "My McKissock" account after the student has submitted the Course Evaluation form. As a back-up to ensure the student receives the certificate, our database will recognize if a student has printed their certificate from the online account. If that has not happened, a certificate will be sent via email within 2-5 days. However, if the state the customer has requested credit for requires an original signature, then the certificate will be mailed to them within 2-5 business days.



For Onsite Classroom Classes

All certificates will be sent via email within 5-7 business days EXCEPT for the following states, which require an original signature: New York (Appraisal & Real Estate), North Carolina (Appraisal & Real Estate), and West Virginia (Real Estate Only). If the customer is requesting credit for one of these states, then their certificate will be sent via standard mail delivery within 5-7 business days.

Textbooks/Handouts

The textbooks used for each course have been designed specifically for these courses. Course handouts include various materials that might interest the student (each handout is related to the course topic) or information that the student will need in order to implement course instruction. Course textbooks and handouts are included in the registration fee for all appraisal and real estate continuing education classes. All students must possess a current copy of the Official USPAP Book for the National USPAP Update course, the National USPAP Update Equivalent course, or the National USPAP course.

Attendance Policy

For Online Classes

Attendance is not measured by when and how often the student logs in. Attendance is measured by successful completion of the course assessments and complete progress through the course material.

For On-Site Classroom, Live Webinar, and Livestream Classes

McKissock adheres to the Appraiser Qualifications Board (AQB)'s policy, which is attendance of each full classroom hour. A classroom hour is defined by the AQB as 50 minutes out of every 60-minute hour. The states of AZ, CT, DC, FL, GA, IA, KS, ME, MA, MI, MN, MS, NH, NY, OR, SC, TN, TX, and VT require 100% attendance in order for the student to receive course credit. Attendance is monitored throughout the day with attendance taken after every break. A student will not receive a course completion certificate if the attendance requirements are not met to McKissock's satisfaction.

Refund Policy

Students may receive a full refund from McKissock if not completely satisfied. If a student cancels at least one day before the course, he or she may receive a full refund or may choose to make up the course in another location or on another date at no charge. If a student cancels within one day of the course or does not show up for a course, he or she or may make up the course in another location or on another date at no charge. The tuition and fees paid by the applicant shall be refunded if the applicant is rejected by the school before enrollment. An application fee of not more than \$25.00 may be retained by the school if the application is denied. All tuition and fees paid by the applicant shall be refunded if requested within 3 business days after signing a contract with the school or course completion. Refunds will not be issued after 3 business days.

Online Course Prerequisites, Records Retention, and Software Requirements

Course Prerequisites

There are no course prerequisites for our courses.

Records Retention

Customer records are stored electronically in perpetuity. State records (course applications, course approvals, etc.) are maintained electronically as well as hard copy. All hard-copy records are kept for a minimum of 5 years at our main office location: 218 Liberty St., Warren, PA 16365.

Software Requirements

You will need a device with Internet access in order to take the online and webinar courses. If you experience technical issues while running outdated versions of the major browsers or operating systems, we may be limited in the assistance we can offer until those systems are up-to-date.

Operating Systems

Windows Vista, 7, 8, 10

Mac OS X 10.4 to 10.9

*Linux Distributions is not currently supported, but may work because our software is browser based

Browsers

We officially support the current major build minus 1 for each major browser (Google Chrome, Microsoft Edge, Mozilla Firefox, and Safari). Example: If the current version of Firefox is 29 we will support versions 29 and 28.

Other Software and Plugins

If using Firefox or Microsoft Edge/Internet Explorer, make sure your Flash and Shockwave Players are current and up-to-date.

Internet Connection

We cannot guarantee our online and webinar courses will run on dial-up service as they are optimized for broadband. Minimum Broadband Specs of 500 Kbps download and 384 Kbps upload. Recommended 1 Mbps download and 768 Kbps upload. Wireless Broadband can run slowly on videos depending on connection speeds. 4G Network recommended for wireless.

Additional Information – Classroom Presentations

System Requirements

There are no system requirements specific to the students for our classroom courses.

Administrative Access

There is no administrative access for our classroom courses.

Software Requirements

While there are no software requirements for our classroom courses, we recommend students bring a financial calculator with them to class.

Distance Education Course Policies and Procedures

Registration

A prospective student may register for a free user account on our Virtual Classroom system to preview any of our online courses. To sample courses, the individual is required to create a username and password for the system, which will be used for all future online course transactions. They may sample a predetermined number of chapters in each course prior to finalizing enrollment in the course, and the system is designed to keep track of their progress. To enroll in a course, the student may choose to pay by credit card or they may opt to enroll by phone during normal business hours.

Examination Grading Systems and Criteria

Continuing Education Courses

Each course is divided into chapters. Within each chapter there are mini-quizzes which require a passing score to proceed through the chapter. Additionally, there are quizzes at the end of each chapter which require a passing score. The combination of the mini-quizzes and chapter quizzes ensures the student's comprehension of the material. The quiz questions (in all cases) are randomly chosen from a database for that section of the course. If a user does not pass the quiz, the program lets them review the course material and then generates another random sample of questions with the same completion requirement. This process helps to ensure that the student understands all of the concepts covered in each section before continuing on to new material. At the end of the course, students must pass a cumulative final examination. If the student fails the final exam, they may review the course again and make a second attempt, but they will not get credit for the course until they successfully pass the exam. The same question bank methodology applies to the final examination. (Minimum passing quiz and final examination scores are disclosed at time of assessment, passing score values vary per course.)

Qualifying (Pre-License) Education Courses

Each qualifying (pre-license) education course is set up exactly the same as a standard continuing education course. However, if required by state (or federal) regulation, a live, proctored final examination may also be required for successful course completion. The proctored final examination must be passed with a minimum score of 70% in most states (74% for the National USPAP Course in all states). Since this is a proctored examination, the passing score will be determined by each individual state regulatory agency's requirements, but will never be less than 70%. Final exam grade reports on proctored exams will be issued a pass/fail grade. Should a student fail a course, he or she can contact McKissock to be re-enrolled at no extra cost.

Support

Questions regarding course content or technical issues may be submitted via email to McKissock or the course instructor using the conveniently located link on the left-hand Help Tab of each course or via the "Contact Us" tab at the top of each page of our website. Students may also call our 800-number during our regular business hours, as follows, to speak with a customer service representative.

Weekdays: 8:00am - 8:00pm (Eastern Time)

Weekends: 12:00 noon - 3:30pm (Eastern Time)

Interactivity

Discussion boards, active links, interactive quizzes, exercises, case studies, and emails are established for each individual Virtual Classroom course. Students may use these resources for help or additional information. Additional Courses Resources are also established for our online courses and can be found on the individual state webpage on www.mckissock.com.

Completion

Once the course has been completed, a survey page will be displayed. The final survey page must be completed and submitted to us to indicate that the student has finished the course successfully. (We may also log in and view the status of all quizzes and final exams completed through our administration panel.)

This survey helps us to monitor the quality of our course and allows us to make any changes we feel are necessary to ensure that we are offering education that is consistent with the on-site classroom courses we present. Completion results are kept both in an online database and in our office at 218 Liberty Street, Warren, PA 16365 for a minimum of five (5) years. Our database records are logged to show all relevant information for each student and are backed up nightly, weekly, and monthly to ensure that we never lose information regarding student certificates, etc.

Upon receiving the completed survey and proctored exam results (if required), a course completion certificate will be issued to the student indicating that the student has successfully completed the course. Certificates of completion will be posted directly to the “My McKissock” account after the student has submitted the Course Evaluation form. However, if the state the student has requested credit for requires an original signature then the certificate will be mailed to them within 2-5 business days.

Electronic rosters may also be submitted to the individual state regulatory boards as mandated.

Course Review

All courses will be reviewed on an annual basis. Information will be compiled from student evaluation forms and changes will be made accordingly. All students are requested to give their feedback on the overall quality of our educational offering, addressing among other issues, the knowledge and abilities of the instructor. A course-instructor evaluation is distributed to all students via the course completion form. All responses are collected via web database and email and consolidated for the permanent file for that course.

Complaints

Students are encouraged to first attempt to resolve any complaint or grievance with the appropriate instructor, staff member, or school administration. The institution maintains an internal complaint process designed to address student concerns in a timely and fair manner. If a complaint cannot be resolved at the institutional level, students may file a formal complaint with the State of Michigan:

Michigan Department of Labor and Economic Opportunity (LEO)

Workforce Development – Post-Secondary Schools (PSS)

Email: PSS@michigan.gov

Website: <https://www.michigan.gov/leo/bureaus-agencies/wd/pss>

Complaints must be submitted using the State's complaint process and should include a detailed description of the issue and any supporting documentation. The Post-Secondary Schools unit reviews complaints related to potential violations of applicable state laws and regulations governing licensed schools.